



Job Description- Trail Crew

Company Overview

Elevation Parks is a multi-disciplinary team specialising in the design, construction, management, and operation of award-winning mountain bike and adventure tourism facilities. The Elevation Parks team has experience across hundreds of mountain bike and adventure tourism design, construction and management projects, including Maydena Bike Park.

Elevation Parks has recently been awarded the contract to manage Mystic Park in Bright, Victoria. Mystic Park is an existing mountain bike facility, which will undergo major upgrades and expansion across the next several years. Elevation Parks will operate a full-service commercial bike park, servicing customers from across Australia and around the world with; uplifts, trail riding, bike hire, bike coaching, events, and food and beverage services.

Elevation Parks will undertake a significant capital expenditure program in Mystic Park, which is expected to drive strong visitation growth as exciting new trails, facilities, and programs are brought online.

Elevation Parks has formed a special purpose company to manage Mystic Bike Park, Elevation Mystic Operations Pty Ltd (EMO).

The Elevation Parks team is united by a strong passion for mountain biking, and offers a supportive, fast paced, but fun workplace, where employees are rewarded with a wide range of employee benefits.

Trail Crew Member

To support trail maintenance and trail development at Mystic Mountain Bike Park including hand build, machine built and maintenance work. Supporting delivery of the Trail Masterplan at one of Victoria's premiere riding destinations.

The Trail Crew role will include the following responsibilities;

Role Responsibilities:

- Work with Trail Machine Operator and Trail Maintenance Team Lead on a regular basis and take instruction from Team Lead
- Raise concerns to the Bike Park Manager and where reasonable provide recommendations to resolve these issues
- Provide a positive and safe working environment for all staff, other trail crew and the broader Mystic Bike Park team
- Participate in training and development with the team and respond to feedback and direction from the Trail Machine Operator and Trail Maintenance Team Lead
- Supporting or raising key areas of improvement to the trail crew team lead
- Supporting storage and maintenance of machinery and tools
- Work with the trail crew and Park Manager to regularly assess trail condition and priorities via the Trail Management Plan
- Support communication to the Marketing Manager (CC Park Manager and GM) on trail closures, park closures, upgrades and trail openings
- Ensure relevant qualifications remain current (equipment, relevant tickets, drivers license)
- Support Trail Maintenance Team Lead in reporting of all incidents on-site based on Wet Weather Policy, Safe Work Method Statements and Construction Environmental Management Plans and quality assurance/control via good workmanship

Daily Business Operations

- Follow direction of the Trail Maintenance Team Lead
- 7am Trail Crew Meeting to commence daily priorities
- Take ownership of key trails and maintenance with the broader team
- Raise any priority works with the Trail Maintenance Team Lead
- Raise key risks with the Trail Maintenance Team Lead
- Maintenance of Equipment/Tools
- Repairs of Equipment; Tools
- Fuelling of Equipment; Vehicle
- Receipts & invoice management; Uploading to DEXT APP
- PPE Management
- UHF Radios Charge
- Workmanship/Quality Control of existing trails ; repairs
- Identify and manage new repairs, safety concerns on trails
- Slack Comms where necessary for planning/feedback
- Liaising with Shuttle Coordinator & Bike Patrol where necessary
- Support Bike Patrol response where necessary
- Identifying any concerns to discuss with Park Manager and Trail Maintenance Team Lead

The Trail Crew member will report directly into the Trail Maintenance Team Lead. If you're passionate about trails, enjoy working in a dynamic team, and love the idea of keeping our park in top shape, we'd love to hear from you! Join us for an exciting opportunity and help shape the future of our trails. Apply now and be part of the action!