Mystic Park Annual Mountain Pass Terms and Conditions 2024/25

Holders of a Mystic Park Annual Mountain Pass are bound by the below terms and conditions. Elevation Mystic Operations Pty Ltd (EMO) as the operator of Mystic Bike Park reserves the right to modify pass terms and conditions at any time.

Pass Purchasing and Ownership

- 1. Annual Mountain Passes are valid from August 1 through July 31 of the following year.
- 2. Annual Mountain Passes can be purchased at any time throughout the year; however, all Annual Passes expire on July 31.
- 3. Annual Mountain Passes are valid exclusively for the individual pass holder, and shall not be transferable for use by any other party.
- 4. All pass sales are final, and non-refundable.
- 5. Crashes, injuries, or unforeseen circumstances shall not warrant a pass refund or
- 6. Use of Mountain Pass benefits by any party other than the original pass holder (including the use of any relevant discounting) is strictly forbidden, and will result in pass cancellation without refund.
- 7. EMO reserves the right to terminate an Annual Mountain Pass where the pass holder has breached the rider responsibility code or these terms and conditions. In the event of a pass termination, no refund will be provided.

Pass Benefits

Annual Mountain Passes provide a wide range of benefits to the pass holder. All pass holder benefits are available to the original pass holder only. Mountain Passes do not include access to uplift services- uplift passes are available as a separate product. A summary of benefits can be found below:

Annual Mountain Pass

- a) Year round mountain bike access to Mystic Park (excluding closures for weather, timber harvesting, or operational reasons)
- b) Year round on foot access to Mystic Park
- c) Ability to access the park via any formal access point
- d) 10% discount on uplift products (via a discount code)

Premium Annual Mountain Pass

- a) Year round mountain bike access to Mystic Park (excluding closures for weather, timber harvesting, or operational reasons)
- b) Year round on foot access to Mystic Park
- c) Ability to access the park via any formal access point
- d) 20% discount on uplift products (via a discount code)

General Terms and Conditions

- 1. Annual Mountain Passes are valid from August 1 through July 31 of the following year.
- 2. All pass holders must accept and comply with the requirements of the Mystic Park waiver. A copy of the waiver can be found here. This waiver is valid for 12 months from the signing date and only needs to be renewed annually.
- 3. All pass holders must accept and comply with the Mystic Park Rider Responsibility Code

Renewal

Annual Mountain Passes are valid from August 1- July 31 (the following year). Passes may be renewed after the expiry date, though no adjustment to prices or pro rata will be offered.