Mystic Park Annual Mountain Pass Terms and Conditions 2024/25

Holders of a Mystic Park Annual Mountain Pass are bound by the below terms and conditions. Elevation Mystic Operations Pty Ltd (EMO) as the operator of Mystic Park reserve the right to modify pass terms and conditions at any time.

Pass Purchasing and Ownership

- 1. Annual Mountain Passes are valid for a set period beginning August 1st, and concluding September 30th.
- 2. Passes may be purchased at any time after July 1st, though the pass price and validity period will remain unchanged.
- 3. Annual Mountain Passes are valid exclusively for the individual pass holder, and shall not be transferable for use by any other party.
- 4. All pass sales are final, and non-refundable.
- 5. Crashes, injuries, or unforeseen circumstances shall not warrant a pass refund or credit.
- 6. Use of Mountain Pass benefits by any party other than the original pass holder (including the use of any relevant discounting) is strictly forbidden, and will result in pass cancellation without refund.
- 7. EMO reserves the right to terminate an Annual Mountain Pass where the pass holder has breached the rider responsibility code or these terms and conditions. In the event of a pass termination, no refund will be provided.

Pass Benefits

Annual Mountain Passes provide a wide range of benefits to the pass holder. All pass holder benefits are available to the original pass holder only. Mountain Passes do not include access to uplift services- uplift passes are available as a separate product. A summary of benefits can be found below:

Annual Mountain Pass

- a) Year round mountain bike access to Mystic Park (excluding closures for weather, timber harvesting, or operational reasons)
- b) Year round on foot access to Mystic Park
- c) Ability to access the park via any formal access point

d) 10% discount on uplift products (via a discount code)

Premium Annual Mountain Pass

- a) Year round mountain bike access to Mystic Park (excluding closures for weather, timber harvesting, or operational reasons)
- b) Year round on foot access to Mystic Park
- c) Ability to access the park via any formal access point
- d) 20% discount on uplift products (via a discount code)

General Terms and Conditions

- 1. Annual Mountain Passes are valid for a set period beginning August 1st, and concluding September 30th.
- 2. All pass holders must accept and comply with the requirements of the Mystic Park waiver. A copy of the waiver can be found here (link to waiver)
- 3. All pass holders must accept and comply with the Mystic Park Rider Responsibility Code

Renewal

Annual Mountain Passes are valid from July 1- June 30. Passes may be renewed after the due date, though no adjustment to price pass or validity dates will be supplied.